Smell Gas - Immediately call **0800 111 999** (24hrs)
Power cut? Call **105** to get through to your electricity distributor

Yelldon Limited
Woodland Lodges Holiday Park No:20
Woodland Lodges Holiday P
Allt Esgair
Carmarthen
SA33 4LF

**Supply address:** Woodland Lodges,
Lodge 17, Allt Esgair, St. Clears,
Carmarthen, SA33 4LF

**A**

# Your estimated VAT invoice

**Invoice number:** KI-8C038400-0019
**Account number:** A-8C038400
**Date issued:** 06 November 2025

**Gas emergency**
If you smell gas, think you have a gas leak or have any concerns regarding carbon monoxide, immediately open all windows and doors and extinguish any naked flames including cigarettes, then call the Gas Emergency Services free on 0800 111 999 (free 24 hour national emergency line)

## Your charges: 01 October 2025 - 31 October 2025

| | Net charges | Climate Change Levy (CCL) | VAT | Total |
|---|---|---|---|---|
| Electricity | -£276.50 | £0.00 | -£13.82 | -£290.32 |
| **Total charges for this period** | | | | **£290.32 debit** |
| Current balance | | | | £5,335.04 credit |

As you pay by Fixed Direct Debit you don't need to do anything. Your next Direct Debit payment of £120.68 will be taken on or around 01 December 2025.

**Distributor enquiries:**
National Grid Elec Dist
(South Wales), Lostwithiel
Road, Bodmin, Cornwall,
PL31 1DE.
Call 0800 096 3080



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## Your charges in detail

**Electricity** Supply number

| S | 03 | 0393 | N13 |
|---|---|---|---|
| | 2199999080243 | | |

Supply address: Woodland Lodges, Lodge 17, Allt Esgair, St. Clears, Carmarthen, SA33 4LF
Rota Disconnections Alpha Identifier: A

Fixed Online 2 Year (1 October 2025 - 31 October 2025)

Electricity charges for meter 213341699

| | | |
|---|---|---|
| 1 Oct 2025 | 186061.1712 Estimated reading | |
| 22 Oct 2025 | 186481.0000 Customer reading | |
| 1 Nov 2025 | 187096.8629 Estimated reading | |
| Electricity used | 1035.6900 kWh @ 25.200p/kWh | £261.00 |
| Standing charge | 31 days @ 50.000p/day | £15.50 |
| Government Climate Change Levy | 1035.7 kWh @ 0.000 £/kWh | £0.00 |
| **Subtotal** of charges before VAT | | £276.50 |
| VAT @ 5% on £276.50 | | £13.82 |
| **Total electricity charges for this period** | | £290.32 |

## About your tariff

**Electricity**

| | |
|---|---|
| Tariff name | Fixed Online 2 Year |
| Payment type | Direct Debit |
| Contract end date | 7 November 2026 |
| Early exit fee | Yes |
| Estimated yearly usage | 21299.5 kWh |

**CCL**
Any PP11 Supplier Certificate logged with us has been considered in CCL calculations.
**VAT charge at reduced rate**
Any VAT declaration logged with us has been considered.

**Tariff notice statement**
If you wish to opt out of your renewal, you can provide notice. You will be free to transfer your supply after your end date, you must have cleared any outstanding balance. You can provide notice by phone, online or in writing. See clause 6 of your Terms and Conditions for more information at **edfenergy.com/businessterms**



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**Get in touch**
Here's your account number in case you need it when you get in touch: A-8C038400.

**Drop us an email**
Our team of energy specialists are ready to answer your questions by email – we'll aim to get back to you within 48 hours. Please include your account number.
Email **hellobusiness@edfenergy.com**

**Get your questions answered**
Take a look at our frequently asked questions. Go to **edfenergy.com/sme-faqs**

**Get help with your bills**
Find the help you need to manage your energy bills and keep costs down. Go to **edfenergy.com/sme-help**

**Tell us you're moving**
Give us a call to let us know you're moving – and ask us about energy plans for your new premises at the same time. Remember to give us a call with your final meter readings too.
Call 0330 912 9959

**Other ways to get in touch**

- **WhatsApp or text**: send your question to 0778 256 9959 (we'll get back as soon as we can)
- **Call**: 0330 912 9959
- **Call from abroad**: +44 191 743 9959
- **Post**: Freepost EDF CUSTOMER CORRESPONDENCE

**Manage your energy the easy way**
**MyAccount**
MyAccount lets you view and pay your invoices, submit meter readings, change tariffs, change your billing address, and more.

**EDF app**
Get all the benefits of MyAccount, and manage your energy on the go with our mobile app. Find out more at **edfenergy.com/sme-manage-account**

**Citizens Advice - Get help with an energy problem**
You can get help with energy problems. This includes issues with your bills or meters, or if you're struggling to pay for your energy. If you live in England or Wales, go to **citizensadvice.org.uk/energy** or contact the Citizens Advice consumer service on **0808 223 1133**. Calls are free. If you live in Scotland, go to **cas.org.uk**, or contact your Local Citizens Advice office. If you live in Scotland, you can also contact Advice Direct Scotland on **0808 196 8660** or visit energyadvice.scot. Calls are free. If you need specialist support to resolve your energy problem, Citizens Advice and Advice Direct Scotland can refer you directly to the Extra Help Unit Service.

**Micro businesses**
If you have a complaint about an energy broker, please raise it directly with your broker. Find out more about micro businesses at **edfenergy.com/microbusiness**

**Make a complaint**
Please get in touch with our energy specialists if you have a complaint. They'll do everything they can to put things right as quickly as possible, keeping you updated along the way. Let them know if you're unhappy with progress. They'll get your complaint reassessed, and tell you the outcome. Go to **edfenergy.com/sme-complaint** for our full complaints procedure.

**Unresolved complaints**
Has your complaint with us or your energy broker taken more than eight weeks to resolve, or do you have a 'deadlock' letter? You can get in touch with the Energy Ombudsman. The service is free and independent, and any decision the Ombudsman makes is binding on us – not you. Call **0330 440 1624**; email **enquiry@energyombudsman.org**; visit **energyombudsman.org**

If you are a Small Business or Micro Business who has appointed a TPI, they'll be a member of a qualifying dispute settlement scheme and can direct you to that service. If you are unable to contact your TPI, you can contact us at **http://edfenergy.com/complaints**

**Climate Change Levy (CCL)**
The government created the Climate Change Levy to encourage businesses to be more energy efficient and reduce emissions. We collect this environment tax from our customers for the government. Go to **edfenergy.com/cclexplained** for more information. Our CCL registration number is 5523 0142.

**Your privacy**
To find out how we protect and use your data, please see our Privacy Notice Policy at **edfenergy.com/yourprivacy**. You can ask us to post you a copy, by calling 0333 200 5100.

**Energy theft**
Interfering with meters and connections to steal electricity or gas is a crime. It's also extremely dangerous and increases costs for all our customers. Call Stay Energy Safe on 0800 023 2777 if you suspect energy theft; calls are free and confidential.

**Information booklets**
Our free booklets cover things like paying your bills, energy efficiency, gas safety, how to complain, priority services and prepayment meters. You can download them from **https://edfenergy.com/info-booklets** or order copies by calling us on 0333 006 9950

**VAT**
Our VAT registration number is 523 0412 02.

**Our fuel mix**
We publish the fuel mix that generates our customers' electricity every year, under licence for EDF Energy Customers Ltd (the mix for individual EDF tariffs can vary). Find out more at **edfenergy.com/fuel-mix**



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| April 2024 - March 2025 | Fuel mix and carbon contributions (%) | | | | | Environment impact (g/kWh) | |
|---|---|---|---|---|---|---|---|
| | Coal | Gas | Nuclear | Renewable | Other | CO2 | Radioactive waste |
| EDF fuel mix | 4.2 | 21.0 | 54.8 | 18.2 | 1.8 | 135 | 0.0038 |
| EDF carbon contributions | 28.3 | 59.3 | 0.0 | 0.0 | 12.4 | - | - |
| UK average fuel mix* | 5.9 | 33.3 | 16.2 | 42.1 | 2.5 | 154 | 0.0011 |

*Data from the Department for Energy Security and Net Zero (DESNZ)



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